Newham Libraries during lockdown:

Library Computers will be available for essential use during Lockdown

- Appointments can be booked in advance (telephone your library to book)
- You can drop by to use a PC during our opening hours but you may need to wait if there are no PCs available
- There is a 15 minute space between bookings to allow for cleaning of equipment, desks and chairs between customers
- You will be asked to sanitise your hands when entering the library
- Use the NHS Track and Trace app to scan the QR Code for the library
- We will offer support in using PCs where it is safe to do so and social distancing can be maintained.

You will need to bring your library card and know your PIN number to access the PCs. If you have forgotten your PIN number you can reset it online at newham.gov.uk/libraries or call your library to speak with a member of staff.

Library Opening Times and Contact Details

Opening times are subject to change, please

check <u>newham.gov.uk/libraries</u> or <u>@newhamlibraries</u> on twitter for the latest service updates.

To book a PC or to arrange a Ready Reads Bag call your library directly:

| Green Street Library - 020 3373 0857 | The Gate Library - 020 3373 0856 |
|------------------------------------------|-----------------------------------------|
| Mon-Sat 10am - 5pm | Mon-Fri 9am - 5pm, Sat 10am - 5pm |
| Manor Park Library - 020 3373 0858 | East Ham Library - 020 3373 0827 |
| Mon-Sat 10am - 5pm | Mon-Sat 10am - 5pm |
| Plaistow Library- 020 3373 0859 | Custom House Library - 020 3373 0855 |
| Mon-Sat 10am - 5pm | Mon, Tues, Thurs, Sat 10am - 6pm |
| Stratford Library - 020 3373 0826 | Beckton Globe Library - 020 3373 0853 |
| Mon-Sat 10am - 5pm Sunday 1pm - 4pm | Mon-Sat 10am - 5pm |
| Canning Town Library - 020 3373 0854 | |
| Mon-Sat 10am - 5pm | |

Borrowing items from Newham Libraries

During Lockdown you will be able to borrow books, DVDs and CDs using our Select & Collect service. You will be able to order items in advance and pick them up at the library of your choice.

Reservations

Order specific items either online or by calling your library.

Ready Reads

Order a bag of books carefully selected by the library team. You can choose by genre or topic or even a Lucky Dip Bag. Bags will also be available for children and teenagers. Call your local library and we will prepare the bag for you.

Blind Date

Our library team will select Fiction titles that they have loved and hope you will enjoy. It might be one of our brand new books, one of our favourites or one of those classics you've always meant to read. Call your local library and tell them how many blind dates you'd like!

To search the library catalogue for items to reserve go to www.newham.gov.uk/libraries
If you'd like to place your reservation by phone, or would like to order a Ready Reads bags or a Blind Date then call your library directly (numbers below).

If you do not have access to a phone then you can drop by one of our libraries during their opening hours (these are reduced at the moment and may change) and fill in a request form. If you drop by then you may need to queue but we'll do our best to help you as soon as we can.

Caroline Rae

Service Development Manager - Resident Engagement and Participation